Notice of References Cited

Applicant/Patent Johnson et al	7 '	Application/Control No. 08/879,070		
Examiner Alexander Kalinowski	Art Unit 2166	Page 1 of 1		

U.S. PATENT DOCUMENTS

* Document Number Date Country Code-Number-Kind Code MM-YYYY		Date MM-YYYY	Name		Classification ²	
×	А	4,992,940	2/1991	Dworkin	705	26
x	В	5,708,798	1/1998	Lynch et al.	703	1
	С	4,591,983	5/1986	Bennett et al.	706	53
	D	5,225,987	7/1993	Thompson	700	97
	E	5,515,524	5/1996	Lynch et al.	703	13
	F					
	G					
	н					
	1					
	J		-			
	K					
	L					
	м					

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY ¹	Country	Name	Classification ²	
	N						
	0						
	Р						
-	a						
Г	R						
	s						
	Т						

NON-PATENT DOCUMENTS

		
#	1	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages
×	U	Caudron, Shari, "Sales-force automation comes of age. (includes related article on how Hewlett-Packard Co. Computer Systems implemented technology enabled selling applications)", Industry Week, May 1996, Vol. 245, No. 10, pp. 146.
	!	Dietz, Dan, "Customer-driven engineering", Mechanical Engineering, May 1998, Vol. 118, No. 5, pp. 68.
	v	
	w	
!	X	
	1	

 $^{^{\}rm a}$ A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a).

¹ Dates in MM-YYYY format are publication dates.

² Classifications may be U.S. or foreign.